

BE OUR PARTNER



BE KIND TO YOURSELF

Ensure you have no COVID-19 symptoms. If you're feeling unwell, be kind to yourself and your fellow travellers by delaying your trip.



BE INFORMED

Before booking your flight, check the IATA Travel Centre website to make sure you're up to date with any regulations for your journey.

BE CONFIDENT

We know things can change. That's why we offer you the flexibility to change your ticket, so you can be confident when making a booking.



BE PROTECTED

Pack your own travel hygiene kit to include enough masks for your entire trip along with hand sanitiser and antibacterial hand wipes.



BE PREPARED

Think about packing a book or tablet. Our inflight service has been modified and we're unable to offer Duty Free or Inflight Entertainment right now.



BE PATIENT

Expect to take a little more time at the airport. Arrive in good time to pass through thermal screening and allow for social distancing.

BE ECONOMICAL

Carry only what you need. Hand baggage will be limited to a handbag or small laptop bag weighing less than 7 kg to fit under the seat in front of you.



BE CONSIDERATE

When you board the aircraft, allow other passengers time to stow their hand baggage and take their assigned seats before taking yours.

BE COMFORTED

In the cabin, air is exchanged every two to three minutes and is sterile when it enters the cabin after passing through high-efficiency particulate air (HEPA) filters.

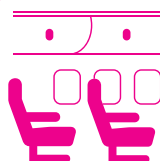


BE CARED FOR

If you were to fall ill during the flight, our crew are trained, prepared and have the necessary equipment to look after you.

BE NOURISHED

Enjoy a complimentary snack box. Prepared to the highest food safety standards, it also contains a wipe for sanitising your hands.



BE REASSURED

You can feel rest assured about hygiene on board. We disinfect our aircraft every day with manufacturer-certified cleaning products.

